

FAQs

Who are the courses written for in Cloud Academy?

Cloud Academy Courses are tailored over a range beginning with Corporate Trainees, middle Managers (level equivalent to a Front Office Manager), Deputy Division Heads (equivalent to Assistant Director of Food and Beverage), Division Heads (Director of Rooms), Hotel / Resident / Executive Assistant Managers.

Courses also address specifically Hotel Operational and Functional Managers. The end objective of all courses is to empower managers to master numbers and optimize hotel profits.

How long do the courses run?

Depending on the particular learning objective, courses can be from 4 Modules right up to 10 Modules. Each Module is designed as a self-paced lesson addressing a particular topic and can as a minimum be completed in a week's time. However, considering that managers will be busy in their operation, the modules are flexible and allow time for completion. There is a time limit though for completion of each course.

Can I learn them at my own pace?

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In case of questions, clarifications, can I interact with the Instructor?

Yes. The entire course structure provides interaction with the virtual instructor. Moreover, forum communication, chat, e-mail contact are all part of the two way communication process.

How do I know I have completed the course successfully?

Each course will upon successfully completing a Final Examination will result in issuance of a formal Certificate.

Can I upload and download course assignments?

Yes. You can and in fact must download and upload Home work Assignments for grading and otherwise evaluations. Moreover, there are FREE downloads from time to time assisting in summarizing course learning.

Can I interact with other students on courses?

Yes. There is a Forum feature where students can interact with other students on course topics.

